

LOGIX HOSTED EXCHANGE 2003

Highlights

- ✓ Expand your capabilities with Microsoft Exchange 2003 and all of its productivity boosting collaboration tools
- ✓ Access from anywhere – Complete wireless and web browser integration
- ✓ Peace of mind knowing that your email is being managed by experts with more than 17 years experience and have thousands of users on their Hosted Exchange platform
- ✓ 7 unique antivirus engines protect your organization from unwanted threats
- ✓ Trap 99.9% of spam before it wastes your company's resources with our effective and simple spam solution
- ✓ Easy to use control panel allows any non-technical person to handle email administration
- ✓ Rest easy knowing your email system is redundant, monitored 24x7 by Microsoft Gold Certified staff and housed in one of the most sophisticated data centers on the market.
- ✓ 99.8% Service Level Agreement with penalties for downtime. We are so confident in our environment in processes that we put our money where our mouth is
- ✓ Trust your confidential communications are secure with the same level of encryption used by the banks for their ecommerce sites.

Can your business afford the Reliable Email, Collaboration Tools and Mobility support that larger enterprises enjoy?

The answer is yes; you can outsource your email to the experts, **LOGIX** and get the same enterprise experience with a Hosted Exchange solution at a very affordable price. In fact, included with **LOGIX's** Hosted Exchange are services most large enterprises have to pay for such as easy to use admin tools, industry leading virus protection and spam blocking all for free.

In today's business environment email is critical and you need to be in contact with your customers, suppliers and colleagues no matter where you are; in the office, on the road, at the airport or at home. We understand that smaller companies trying to find answers to their messaging and collaboration needs usually means a larger budget than planned and a cobbled together solution that doesn't always work as it should. We take the hassle and risk out of running an email system for you, with over 17 years in the email business and thousands of users actively on the system, we have the experience needed to run an outstanding operation.

With **LOGIX's** Hosted Exchange we can handle all your email needs and have you up on the system in no time. Just call one of our sales representatives at 905-670-7055 to learn how we can quickly get your company up and running.

7 Unique Antivirus engines protect your organization

Seven different commercial antivirus solutions from around the globe make sure our clients are protected with the most current virus definitions. We eliminate virus threats before they reach your company.

Effective and Simple spam management

Our spam management solution is 99.9% effective at identifying and quarantining spam. It traps spam before it reaches your mailbox or wireless device, eliminating unnecessary bandwidth and storage costs on top of the staff expense of dealing with it. The quarantine is available through a variety of easy and convenient methods including a proactive summary email can be integrated with your mail client, through the Customer Centre or even from your wireless device.

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Easy to use admin tools

With a click of a button administrators can set up new email boxes, modify existing ones, reset passwords or activate wireless devices. Our comprehensive and intuitive tools were built based on our years of practical experience managing Hosted Exchange and are designed to allow the non-technical person to take over email administration for your company.

Keep Cost's Low

LOGIX's Hosted Exchange service allows your company to benefit from an expertly managed Microsoft Exchange environment without the considerable cost to build or maintain. With a low per user price, you pay only for the service you need and avoid the expensive cost of installing, and supporting an in house system. Plus as a client of LOGIX you will get a free copy of Microsoft Outlook 2003 or Entourage 2004 for Mac's with every email account.

Professionally Managed, Reliable infrastructure

With LOGIX's Hosted Exchange service you can rest easy knowing your email system is being managed by experts. Our job is to ensure you always have access to your email and we take our job seriously. Our email service has been built with component level redundancy, is housed in the most sophisticated data centers on the market and is actively monitored 24x7 by seasoned Microsoft Gold Certified staff.

99.8 % Service Level Agreement with penalties for unplanned downtime

We are so confident in our infrastructure, staff and processes that we offer a service level agreement with teeth that pays you credits for unplanned downtime. If you are unable to access your email through one of our many available alternatives and your organization is affected, we will offer you a service credit.

Access from anywhere

Business doesn't wait for you to get back to your desk; you need to be able to respond to an issue no matter where you are. With LOGIX's Hosted Exchange service you can get secure access to your email from any computer with an internet connection through Outlook Web Access (OWA). With our wireless service you can also stay connected using your Blackberry or Windows based wireless device.

Security and peace of mind

All communications are protected with SSL3 encryption; the same level of encryption used by the major banks. This security prevents inappropriate access to your information so that your business affairs will be private, safe, and secure.

Expand you capabilities with Microsoft Exchange 2003

Microsoft Exchange 2003 is more than a simple email application, it allows an organization to expand it's capabilities by providing many productivity boosting collaboration tools and different access methods. With our Hosted Exchange environment, all information is stored centrally on the server which allows you to access you mail from anywhere there's an internet connection through Outlook Web Access (OWA). If you lose connections or should you choose, you can work offline and send/receive email when you reconnect. Other time saving features include the shared calendar which allows you to know who is free and who busy, book meeting rooms, send out invitations and track responses. No need to waste your time again trying to find everyone's schedule.

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Hosted Exchange Plans

Feature	Available with HX 500 NEW	Available with Hosted Exchange 2003	Available with Hosted Exchange Lite	Available with Ultra Lite NEW
Collaborative Calendaring for easy meeting planning.	✓	✓		
MS Outlook 2003 or Entourage software included	✓	✓		
Full MAPI access to mail. Secure Access using RPC over HTTPS	✓	✓		
IMAP access to mail	✓	✓	✓	
POP3 access to mail	✓	✓	✓	✓
OWA access to mail	✓	✓	✓	✓
Secure Access using rpc over https	✓	✓		
99.8% Service Level Agreement with penalties for downtime	✓	✓	✓	✓ *
Outlook Web Access via 128 bit SSL	✓	✓	✓	
Secure POP3 using a 128bit SSL	✓	✓	✓	
Antivirus solution with 7 unique antivirus engines	✓	✓	✓	✓
Propriety spam blocking solution	✓	✓	✓	✓
Quarantine management admin interface	✓	✓	✓	
Digest Email for Quarantine management	✓	✓	✓	✓
Global Address List (GAL)		✓	✓	
Access to Public Folder for document sharing	✓	✓	✓ ^	
Public Folder for document sharing	50 MB†			N/A
Flexible Storage	500 MB mailbox	200 MB mailbox	50 MB mailbox	25 MB mailbox
Additional storage blocks of 50MB and 100MB	✓	✓	✓	✓
Scalable with monthly, per user billing	✓	✓	✓	✓
Exchange Administration, Maintenance, Backups with Offsite Storage and Monitoring including 24x7 management by our Network Operations Centre	✓	✓	✓	✓

*The SLA is an objective; LOGIX will not pay out credits if SLA is not maintained

^Accessible through OWA

†The 50 MB is shared by all users in a customer's organization

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Additional Features

Feature	Available with HX 500 NEW	Available with Hosted Exchange 2003	Available with Hosted Exchange Lite	Available with Ultra Lite NEW
Blackberry Integration	✓	✓	Forwarding	
ActiveSync Integration (for capable devices)	✓	✓	✓	