

LOGIX Customer Centre

Highlights

- ✓ Allow your non-technical staff to administer email through our simple and intuitive interface
- ✓ Quick and easy account set up
- ✓ Adding new services is as simple as clicking a button
- ✓ Our Customer Centre will allow you to delegate spam management to a central administrator

Our Customer Centre makes email administration simple

With over 17 years in the email business and thousands of users actively on our service, we know what it takes to run a Hosted Exchange environment. We've harnessed that experience to build a simple yet powerful administration control panel. We understand the need for an organization to be able to retain control over their email administration, whether it's adding or removing new users, creating distribution lists, or making changes to existing email accounts. Typically, these functions would be cumbersome, time consuming and the admin person would have to be highly specialized with the appropriate technical background. To eliminate these problems for our clients, we have designed an administration tool that removes the burden from technical staff and significantly reduces the amount of time needed to manage the user base.

Our Customer Centre has an intuitive user interface that eliminates the need to know how to configure and set up an Exchange environment; our tool does all the heavy lifting for you. With the Customer Centre, the least technical person in your organization could take on the task of supporting your email users.

Here are some of the Customer Centre feature highlights:

- **Integrated Environment:** In one solution we have combined Microsoft Exchange administration with our Email Firewall functionality. Through one common front end, you can manage all of your email needs. Easy set up and administration of user accounts for both antivirus protection, Spam Management and Microsoft Exchange.
- **Spam Preferences:** Set global preferences for your organization that can be used during the setup or modification of any email account. This time saving security feature allows you to set and maintain your corporate policies in one location. This easy to use process is different than many of our competitors where several interfaces are necessary to manage your spam.
- **Address Profiles:** Another of our time saving features is the address profile template. This allows the set up of global addresses for branches or divisions so that you don't have to duplicate data entry for users at the same address
- **Adding or Deleting Accounts:** The intuitive user interface allows your company administrators the ability to make updates or changes to user accounts simply and quickly.
- **Changing Accounts:** Our Customer Centre makes it easy to handle routine account operations such as adding storage, creating email aliases, password changes or even changing email addresses all together. Each operation is simple and easy to complete with the Customer Centre.
- **Wireless email:** The normally onerous task of enabling a wireless device with your email has been made simple, devices can be added quickly and easily with a click of a button.
- **Import Tool:** For more advanced users we have created an import feature for adding a large number of new accounts, which can save the admin person even more time.

For more information contact a **LOGIX** sales rep at sales@logix.ca or (905-670-7055)

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- **Delegate within your Company** – Within the Customer Centre, email users can to manage their spam individually or allow another user to do it on their behalf. Take the burden from your company president and have their administration performed by someone else.